

To: Kortuem, Patrice[Kortuem.Patrice@epa.gov]
From: Nelson, MichaelC
Sent: Tue 8/11/2015 5:38:49 PM
Subject: FW: Technical Assistance for the Gold King Mine Release
CRUEnvironmentalFINAL.pdf

From: Oland Robinson [mailto:orobinson@cruadjusters.com]
Sent: Tuesday, August 11, 2015 11:11 AM
To: Nelson, MichaelC
Cc: mlaberge@cruadjusters.com; gwinston@cruadjusters.com; kwinston@cruadjusters.com; 'Carol Jardine'
Subject: Technical Assistance for the Gold King Mine Release
Importance: High

Mr. Nelson,

Thank you for taking my call! As discussed, Catastrophe Response Unit (CRU) can assist EPA Region 8 for claims received from the Gold King Mine. We can establish toll free call lines to receive claims and process claimants. In addition, we have an experienced staff to manage the claims process throughout the impacted states.

Please forward this contact information to Technical Management Processing and I will follow-up with them.

Thank you,

Oland Robinson, Jr.

Director of Environmental Claims NA

Catastrophe Response Unit (CRU) Inc.

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